



Feeling worse? Has something changed? Talk to us.

You know yourself and your family member best and may notice changes before we do.

If you notice a change, are feeling worse, or are worried, tell us immediately and we will help.

If you need an interpreter, ask us and we will arrange one.

1

Tell a nurse or doctor.

They will complete an assessment and respond to your concern.

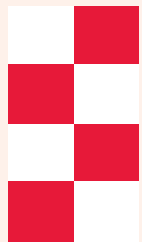


If you are still worried:

2

Ask to speak to the nurse in charge wearing the red and white badge.

They will complete an assessment with a senior doctor and respond to your concern.

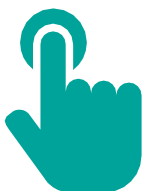


If you are still worried:

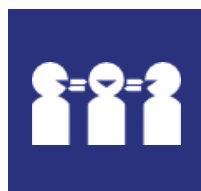
3

Call 9928 8228 (Moorabbin) at anytime.

A senior member of the hospital will provide assistance to address your concern.



If you need urgent help, press the emergency buzzer



Scan your phone here to read in your language



**Monash
Health**

Reviewed January 2021
Consumer Reviewed