

Telehealth: Starting with Telehealth Video Consultations

1



Launch the HealthDirect (**Telehealth**) platform via the desktop shortcut or your browser:
<https://vcc.healthdirect.org.au/login>




Sign in with your **Monash Health email** and **Telehealth password**

Sign in

Email Address

Password

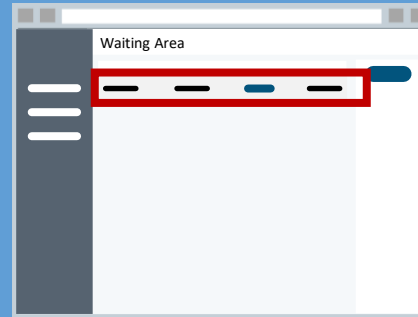


If you are having trouble accessing HealthDirect, please contact the local clinic team

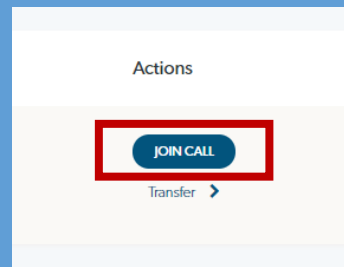


2

Select your relevant **Virtual Waiting area**

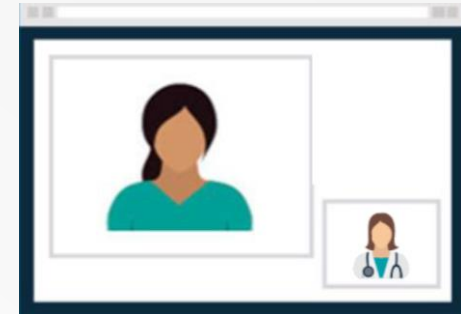


Select the correct patient from the Waiting Area queue and click **"JOIN CALL"**



3

The Call Screen opens



To end the call, click the **Hang Up** button and **"Leave call"** so the patient isn't lost

