



# If you're worried talk to us

**You can provide us with information about yourself or your relative that only you will know.**

**1**



**Speak with a doctor or nurse and explain that you are worried and you think something is wrong.**

They will listen to your concerns and explain the day's treatment plan and aims of care.



**If you do not feel that your concern has been resolved:**

**2**



**Ask for the nurse in charge, with the checked armband. Explain what it is that is worrying you.**

The nurse in charge will listen to you. An assessment will be made and your concerns will be addressed.



**If you do not feel that your concern has been resolved:**

**3**



**If you remain worried phone 9554 8329 (Dandenong) at any time.**

A senior member of the hospital team will listen to and respond to your concerns.