



If you're worried talk to us

You can provide us with information about yourself or your relative that only you will know.

1



Speak with a doctor or nurse and explain that you are worried and you think something is wrong.

They will listen to your concerns and explain the day's treatment plan and aims of care.



If you do not feel that your concern has been resolved:

2



Ask for the nurse in charge, with the checked armband. Explain what it is that is worrying you.

The nurse in charge will listen to you. An assessment will be made and your concerns will be addressed.



If you do not feel that your concern has been resolved:

3



If you remain worried phone 9594 2717 (Clayton) at any time.

A senior member of the hospital team will listen to and respond to your concerns.