

Monash Health Referral Guidelines

REFUGEE HEALTH – PRIMARY CARE

EXCLUSIONS

Services not offered by this clinic

This service only receives referrals for people of refugee background.

REFERRALS ACCEPTED FOR

Newly arrived refugees and asylum seekers requiring health assessment

Complex mental and / or physical health needs

Families and children (particularly under 5 years)

Nil Medicare access

Deteriorating health

PRIORITY

All referrals received are triaged by a **Monash Health clinician**.

This is a specialist primary care service for refugees and asylum seekers who require **non urgent** medical care.

REFERRAL

How to refer to Monash Health

Mandatory referral content

Demographic:

Full name
Date of birth
Next of kin
Postal address
Contact number(s)
Email address
Medicare number
Referring GP details including **provider number**
Usual GP (if different)
Interpreter requirements

Clinical:

Reason for referral
Duration of symptoms
Management to date and response to treatment
Past medical history
Current medications and medication history if relevant
All recent pathology results
Functional status
Psychosocial history
Dietary status
Family history (if known)



[Click here](#) to download the outpatient referral form

CONTACT US

General enquiries and advice

Phone: 9792 8100

Location

The Primary Care clinic is part of the integrated refugee health service located at:

Integrated Refugee Health Service

122 Thomas Street,
Dandenong, VIC 3175

Submit a fax referral

Please fax complete referrals to:

Primary Care Refugee Health Clinic

Attention: Refugee Health Nurse on Triage

Fax: 9792 7765

Please note, incomplete referrals may be rejected or returned for further information

Head of unit:

A/Professor Andrew Block

Program Director:

Jill Walsh

Last updated:

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